



Our Ref: PAIA-Black Sash

Enq: Ms PP Maphiri

Date: 23 June 2022

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ATT: Ms Ariella Scher

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Re: REQUEST FOR ACCESS TO INFORMATION IN TERMS OF THE PROMOTION OF ACCESS TO INFORMATION ACT (PAIA), NO 02 OF 2000

We refer to the subject matter above.

We acknowledge receipt of your letter on 26 May 2022 with respect to access to the Infrastructure Plan developed pursuant to clause 8.13 of the Master Services Agreement signed between the SASSA and the SAPO. SASSA advised (paragraph 2) that this plan does not exist, and that the Master Services Agreement "is in a process of review" towards the development thereof. The details of the request are summarised on the table below:

RESPONSE TO THE REQUEST BY CENTRE FOR APPLIED LEGAL STUDIES			
	Details of the Item	Comment	Documents attached
2.1.1	Progress of the MSA Review process	The MSA review process is in progress, not yet concluded.	
2.1.2	If the MSA review process is ongoing , kindly provide us with a timeline for the finalization of that review process and the submission of the review report	The process is ongoing, the timeline depends on the service fee pricing structure negotiation process being concluded. Two meetings held so far and the parties did not agree on the	None



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		requested fees. The teams are busy reassessing their task to SASSA.	
2.1.3	Kindly confirm whether the 'Reporting Framework with guidelines regarding types of reports and templates which you advised will be prepared and communicated between SASSA and SAPO (Paragraph 5) has been finalised. If so, kindly provide those documents	To be availed once the review process is concluded.	None
2.2	Change Order 02	Change order 02 is attached	Change Order 02
2.3	Change Order/s which contains any review and amendments of the Service fee from 01 April 2022	Service Fee Structure negotiation is still in progress , the information will be provided once finalised, there is no change order to amend the service fee for 2022/23	
2.4.1	Minutes of the meetings of the Steering Committee at which the SLA was reviewed annually the years of 2018 and 2021	The SLA was only reviewed in 2020 and at that time the Steering Committee was already suspended. See <i>attached Annexure A</i>	Annexure A
2.5	Any written reports on the progress of the Implementation Protocol entered into pursuant to section 35 of the Intergovernmental Relations Framework Act 13 of 2005, and signed by the SASSA and the South African Post Office SOC Limited on 17 November 2017, and which have been submitted to the Inter-Ministerial Committee on Comprehensive Social Security for the payment of social grants.	The Implementation Protocol was implemented and here attached is the report that was forwarded to the Constitutional Court <i>See attached Annexure B</i>	Annexure B

Yours Sincerely



Mr Caesar Vundule

Deputy Information Officer

Date: 23/06/2022



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